

#### How to Access

There are three methods for accessing the provider directory from www.ndbh.com:

- 1. Through the "I'd like to..." button top right of the page, select "Find a Provider;"
- 2. On the Resources page, click the purple "Locate a Provider" button; or
- 3. On the "For Providers" page, select the appropriate Health Plan, go to the "Auths and Referrals" page, and click the "Access Provider Directory" link.

#### Search Methods

- There are two methods to search for providers: the quick search bar on the right, or the "Advanced Search" dropdown.
- "New Search" will clear the fields that have been entered or modified.
- 1. Quick Search (right sidebar)
  - You are only required to enter a zip code.
  - If you select a network or enter a Member ID, the networks will be filtered.

Select your Network/Plan or Member ID and enter location to arch the Directory get instant search results. arch by Network/Plan: Provider Search is for Health Plan members only. EAP members, please call (800) 624-5544 or request an EAP session on the Or use your Member ID: EAP Member's Page. Member ID (optional) OPEN A And Enter Location: Advanced Search + Zip (required) Providers, please note: Providers can fill out this form to suggest an edit to their profile information. New Search

For facility demographic updates, please email providerrelations@ndbh.com.



#### 2. Advanced Search (dropdown section)

- To begin an advanced search, click on header or the + button.
- You do not need to fill in all fields just the applicable fields to better refine your search.
- Drop down boxes default with all items checked. User may uncheck items one at a time by clicking on the checkmark by that item or uncheck all by clicking on the "All" checkmark.
- Zip code is still required in the quick search sidebar.

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Providers, please note			
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Advanced Search	I		-
Advanced Search Provider Type	Provider's Name	Last Name	<b>-</b>
Advanced Search Provider Type All Facility Services	Provider's Name First Name Facility Name	Last Name	<b>-</b>
Advanced Search Provider Type All Facility Services All	Provider's Name First Name Facility Name	Last Name	<b>-</b>
Advanced Search Provider Type All Facility Services All Address	Provider's Name First Name Facility Name	Last Name State	<b>-</b>
Advanced Search Provider Type All Facility Services All Address Street	Provider's Name First Name Facility Name	Last Name State Choose	- ] ~
Advanced Search Provider Type All Facility Services All Address Street Credentials/Discipline	Provider's Name First Name Facility Name City Age Groups	Last Name State Choose Search Radius	-   
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#### Search Results

- 1. Click on "View Profile" to see all provider information.
- 2. Click "Search Again" if you want to go back to the search tool and keep your search filters. The back-arrow button will clear your search filters.
- 3. Print/email will only print results on the current page.
- 4. "About this page" provides definitions, frequency of validation, and sources of the information.



- 5. Anyone can report incorrect info about a provider by clicking this link and selecting the type of issue. When you hit, "Submit," an email is automatically sent to Provider Relations.
- 6. Click on "Contact" to email the provider.

	Search Results:		
1125 W Spruce St Olathe, KS 66061-3123 +1 (913) 715-7700	1	Your search found 68 matching providers within 10 Miles of ZIP 66061 serving Any Network	
	Report Incorrect Info View Profile	Search Again	
230 S Kansas Ave Olathe, KS 66061-4437 +1 (913) 764-7555	Substance Abuse	Share this st:	
	Report Incorrect Info View Profile	Verify benefits and eligibility by calling the number listed on the back of your health insurance	
109 W Poplar St Olathe, KS 66061-3205 +1 (913) 393-3828	Psychologist Abuse, Assault and Trauma (PTSD), Adjustment Disorders, Anxiety and Panic Disorders, Attention Deficit Disorder (ADD/ADHD), Autism Spectrum Disorders (Autsm/PDD/Asp Report Incorrect Do View Profile	card. Search results do not guarantee benefit coverage. About the gage >	
Nimrod, Steven	Professional Counselor		

### **Demographic Updates**

- Providers can submit demographic changes online through the link.
- Facility changes need to be emailed to Provider Relations.



### **Provider Profiles**

• The "i" symbol next to some headers indicates a pop-up information box that gives a definition.



Profile Information	
Network/Plan	Age Groups
BCBS KC BlueCare (HMO)	Adolescent (13 > 17)
Cerner Health Plan	Adult (18 > 64)
Provider Type	Geriatric (65 >)
Facility	Older Child (6 > 12)
Facility Services 🚯	Specialties/Services 🚯
Outpatient	N/A
Board Certifications 🚯	Accepting New Patients

- You can get directions to the provider's practice location from the provider's profile.
  - 1. Click on the link on the right sidebar that says, "View on Map."



2. Click "Directions" for Google Maps to open in a new tab in your browser.



• Use the "Return to Results" button to go back to the search results page. Using the back-arrow button will take you back to the search tool and clear your filters.

